

ZERO TOLERANCE STATEMENT

Our staff come to work to care for others, not to become victims of violence, threatening behaviour, physical, verbal, racial abuse or discrimination.

If you are violent or abusive in any way towards our staff, we have the right to refuse to treat you.

Persons abusing this policy risk removal from the practice list. In extreme cases the police may be summoned to remove offenders from the practice premises

It is unacceptable for patients to refuse treatment, care or services from a particular member of staff if the refusal is based on racially discriminating grounds.

Should you refuse services on discriminatory grounds then it may be considered that you are refusing treatment altogether